

FERVOR BARBECUE LIMITED WARRANTY

The Limited Warranty applies to the barbecue from the time of purchase for a period of 2 years in accordance with UK and EU directives unless otherwise stated below. This warranty gives you specific legal rights, and you may have other rights, which may vary from country to country.

If an item should fail as a result of a manufacturing fault or defect under normal domestic use, the manufacturer at their discretion will repair, refinish or replace the failed item. The manufacturer reserves the right to substitute failed items with a similar product should the model or colour no longer be available. Any replacement will be for the failed item only, where compatible parts are available, not a complete barbecue.

Warranty Conditions

This Limited Warranty shall be limited to the repair or replacement of parts which prove defective under normal use and service. The warranty period is calculated from the date of purchase only. Proof of purchase must be retained and supplied together with the alleged defect and barbecue serial number. The appliance must be operated and maintained in accordance with the instructions supplied. All installations must conform with the applicable UK and CE standards. No alterations or repairs are to be carried out unless by obtaining prior consent from place of purchase. Any repair or replacement does not extend the warranty period. The use of any parts other than original parts will void this warranty.

What is not covered

This Limited warranty does not cover the purchaser or any other person for deterioration, damage, malfunction or loss due to the following:

- Lack of maintenance, abuse, neglect, misuse, accident or improper installation of this appliance.
- Scratches, dents, corrosion or discoloring caused by heat, abrasive or chemical cleaners or chipping on porcelain parts.
- The occurrence of surface rust.
- Corrosion or damage caused by exposure to the elements, grease or fat fires, insects, sun, snow, wind or hail.
- Severe weather conditions such as electrical storms, hurricanes, earthquakes or tornadoes
- Normal wear and tear.
- Rusting on hotplates, grills, burners and flame tamers.
- Commercial use of the barbecue.
- Unauthorized repairs during the warranty period.
- Product removal or re-installation costs, nor the costs for transit.
- No liability will be accepted for loss or damage caused during transportation.
- Service calls as a result of lack of maintenance.
- LP/Propane Gas Cylinder: The cylinder manufacturer is responsible for the materials, workmanship and performance of the gas cylinder. Contact your dealer or the cylinder manufacturer in respect of all warranty claims or service.

Where to go to for help

For service and warranty support, please refer to your store of purchase. Proof of purchase, photographs of the alleged defect and barbecue serial number are required.

For advice on maintenance, please consult your operation manual.

To purchase replacement parts or further advice and maintenance tips, visit: www.garthsupport.com.